

Bank Pilihan Anda

Merchant Guide

BEST PRACTICE FOR ONBOARDING MERCHANT



- Ensure terminal positioning is visible to the cardholder.
- The position and wire length of the terminal is sufficient for cardholder to reach the keypad.
- ✓ Display MyDebit, PIN & PAY, and Mastercard decals at the cashier counter/entrance.
- ✓ To ensure the confidentiality and security of Personal Identification ("PIN") entered at the terminal.
- To notify the Bank on the terminal failure within two (2) business days.
- Shariah compliance business activities.



- Perform surcharging for debit/credit card transaction.
- Impose minimum amounts or set a purchase limit for debit/credit card transactions.
- Perform double swiping or store any data of debit/credit card.
- Retaining any debit/credit card belonging to Cardholders.